

## DAFTAR PUSTAKA

- Abdullah, A. G., Ngang, T. K., & Ismail, A. (2007). Keadilan Organisasi, Kepercayaan dan Altruisme. *Jurnal Pendidik dan Pendidikan, Jil. 22* , 75–92.
- Anggraini, M. M. (2016). Peran Keadilan Prosedural, Kepercayaan, Kepuasan Kerja Dan Komitmen Organisasi Dalam Meningkatkan Organizational Citizenship Behavior (OCB) (Studi pada Karyawan PDAM Kabupaten Demak). *SKRIPSI, Semarang: Universitas Diponegoro*.
- Aryee, S., Budhwar, P. S., & Chen, Z. X. (2002). Trust as a mediator of the relationship between organizational justice and work outcomes: test of a social exchange model. *Journal of Organizational Behavior, Vol.23*, 267-285.
- Azwar, S. (2016). *Penyusunan Skala Psikologi Edisi 2*. Yogyakarta: Pustaka Pelajar.
- Bass, R. (2001). Evaluating Environmental Justice Under The National Environmental Policy Act. *Science Direct, Vol. 18*, 83-92.
- Biswas, S., Varma, A., & Ramaswami, A. (2013). Linking distributive and procedural justice to employee engagement through social exchange: a field study in India. *The International Journal of Human Resource Management, Vol.24, No.8*, 1570-1587.
- Bunker, R. J. (1995). *Trust in Relationship: A Model Of Development And Decline*. New York: State University of New York at Buffalo.
- Capeheart, L., & Milovanovic, D. (2006). *Social Justice*. London: Ruthers University Press.
- Castillo, C. (2011). *Examining The Relationship Between Interpersonal and Institutional Trust in Political and Health Care Contexts*. New York: Springer International Publishing.
- Chen-Charash, Y., & Spector, P. E. (2010). The Role of Justice in Organizations: A Meta-Analysis. *Organizational Behavior and Human Decision Processes*, 278–321.
- Colquitt, J. A., Rodell, J. B., Zapata, C. P., Scott, B. A., Long, D. M., & Conlon, D. E. (2013). Justice at the Millennium, a Decade Later: A Meta-Analytic

Test of Social Exchange and Affect-Based Perspectives. *Journal of Applied Psychology*, 199–236.

Colquitt, G. G. (1996). *Handbook of Organizational Justice*. United States of America: Lawrence Erlbaum Associates.

Craen, M. V., & Skogan, W. G. (2015). Trust in the Belgian police: The importance of responsiveness. *European Journal of Criminology* 2015, Vol. 12(2), 129–150.

Deutsch, M. (2014). *Justice and conflict* Jossey-Bass, San Francisco, CA.

Devon Johnson, K. G. (1997). Cognitive and affective trust in service relationships. *Science Direct*, Vol. 58. 500-507.

Faturochman. (1999). Keadilan Sosial Suatu Tinjauan Psikologi. *Buletin Psikologi, Tahun.VII,No.1*, 13-27.

Faturochman, & Ancok, D. (2001). Dinamika Psikologis Penilaian Keadilan. *Jurnal Psikologi,No.1*, 41-60.

Fasochah. (2013). Analisis Pengaruh Kepercayaan dan Kualitas Layanan terhadap Loyalitas Pelanggan dengan Kepuasan Konsumen sebagai Variabel Mediasi. *Jurnal Ekonomi Manajemen Akuntansi*, Vol, 13 1-12.

Ferrin, D. L., & Dirks, K. T. (2002). Trust in Leadership: Meta-Analytic Findings and Implications for Research and Practice. *Published in Journal of Applied Psychology, 2002 August, 87 (4)*, 611-628.

Folger, R. (1991). *Emerging Issues in the Social Psychology of Justice*. Texas: Department of Psychology.

Freih, A.-Qarioti. M. (2009). The Interrelationships Of Organizational Loyalty, Organizational Justice, And Group Cohesiveness Of Public Sector Employees' In Kuwait. *Les Cahiers du Cread*, Vol. 24. 81-90.

George, G. R. (1998). The Experience and Evolution of Trust: Implications for Cooperation and Teamwork. *Academy of Management*, Vol. 23 No. 531-546.

Hans Berger, B. N. (1968). Effects of Trust and Governance on Relational Risk. *Academy of Management*, Vol. 40 No. 2 308-338.

Hardin, R. (2000). *Trust and Trustworthiness*. United States of America: Russel Sage Foundation.

- Havenstein, N. M., McGonigle, T., & Flinder, a. S. (2001). A Meta-Analysis of the Relationship Between Procedural Justice and Distributive Justice: Implications for Justice Research. *Employee Responsibilities and Rights Journal*, 39-53.
- Johan Wahyudi, M. N. (2017). Persepsi Keadilan Sosial dan Kepercayaan Interpersonal Sebagai Prediktor Kepercayaan Politik pada Mahasiswa di Indonesia. *Jurnal Psikologi Sosial*, Vol 15, 1-12.
- Kuncoro, M. W. (2004). *Penilaian Keadilan Prosedural Ditinjau Dari Penilaian Keadilan Interaksional dan Kontrol pada Para Korban Gempa Bumi di Bantul*. Yogyakarta: Universitas Wangsa Manggala Yogyakarta.
- Laegreid, T. C. (2003). Trust In Government: The Relative Importance of Service Satisfaction, Political Factors and Demography. *Public Performance & Management Review*, Vol 28, 1-13
- Lange, P. A., Kruglanski, A. W., & Higgins, E. T. (2012). *Handbook of Theories of Social Psychology*. London: SAGE Publications.
- Leventhal, G. S. (1980). What Should Be Done with Equity Theory? *Springer Link*, 27-55.
- Marshall. (2001). Pengaruh Persepsi Tentang Keadilan Organisasi Terhadap Komitmen Organisasi Karyawan PT.Garuda Indonesia (PERSERO). *SKRIPSI: Jakarta: UIN Syarif Hidayatullah*.
- Marlistiani, N. K., & Putra, M. S. (2015). Pengaruh Keadilan Distributif Dan Stres Kerja Terhadap Voluntary Turnover Intention Karyawan. *E-Jurnal Manajemen Unud*, Vol. 5, No. 5, 2675-2701.
- Michael J. Platow, S. R. (1995). Leadership Endorsement: The Role of Distributive and Procedural Behavior in Interpersonal and Intergroup Contexts. *Sage Journals*, Vol 1, Issue 1.
- Moorman, C. Z. (1993). Relationships Between Providers and Users of Market Research: The Dynamics of Trust Within and Between Organizations. *Journal of Marketing Research*, 3-14.
- Nix, J., & dkk. (2015). Trust in the Police: The Influence of Procedural Justice and Perceived Collective Efficacy. *Crime & Delinquency 2015*, Vol. 61(4), 610–640.
- Nix, J., Wolfe, S. E., Rojek, J., & Kaminski, R. J. (2015). Trust in the Police: The Influence of Procedural Justice and Perceived Collective Efficacy. *Crime & Delinquency 2015*, Vol. 61(4) , 610-640.

- Nixon, S. (2002). Critical Public Health Ethics and Canada's Role in Global Health. *Canadian Journal of Public Health Revue Canadienne de Sante Publique*, Vol, 97. 32-34.
- Niehoff, Moorman, B. P. (1993). Does Perceived Organizational Support Mediate the Relationship between Procedural Justice and Organizational Citizenship Behavior. *Academy of Management*, Vol 41, No 3, 351-357.
- Palupi, M., Tjahjono, H. K., & Nuri, R. (2014). Pengaruh Keadilan Distributif Karir Dan Keadilan Prosedural Karir Terhadap Perilaku Retaliasi Karyawan Swasta Di Daerah Istimewa Yogyakarta (DIY) Dengan Kepuasan Karir Sebagai Variabel Pemediasian. *Jurnal Universitas Paramadina Vol. 11 No. 2* , 1095-1111.
- Pareke, R. J. (2003). *Organizational Justice and Turnover in Public Accounting Firms: A Research Note*. America: Science Direct
- Purwono, S. G. (2007). Pengaruh Nilai Keadilan Dalam Penanganan Keluhan Terhadap Kepercayaan dan Komitmen Pelanggan. *Majalah Ekonomi*, 1-12.
- Prilleltensky, I. (2012). Wellness as Fairness. *Am J Community Psychol. Vol, 49*, 1-21.
- Prilleltensky, I. (2013). Wellness without fairness: The missing link in psychology. *South African Journal of Psychology 43(2)*, 147-155.
- Rajandini Pillai, E. S. (2001). Are The Scales Tipped In Favor Of Procedural Or Distributive Justice? An Investigation Of The U.S., India, Germany, and Hong Kong (China). *International Journal of Conflict Management*, Vol. 12. 312-322.
- Rawls, J. (1968). *Distributive Justice: Some Adenda*. America: The American Journal of Jurisprudence.
- Reynaud, B. (2016). Forms of Trust and Conditions for Their Stability. *Cambridge Journal of Economics* , 1-19.
- Robinson, M. (2010). Assessing Criminal Justice Practice Using Social Justice Theory. *Soc Just Res*, 77-97.
- Roderick M. Kramer, K. S. (1999). *Trust and Distrust In Orgaization: Dilemmas and Approaches*. America: Architects of Trust.
- Sabbagh, C., & Resh, N. (2016). Unfolding Justice Research in the Realm of Education. *Soc Just Res. Vol, 29*, 1-13.

- Searle, R. H., & Skinner, D. (2011). *Trust and Human Resource Management*. USA: Edward Elgar Publishing Limited.
- Setyorini, D. (2016). Pengaruh Penanganan Keluhan Pelayanan Kesehatan terhadap Kepercayaan Pasien di Rumah Sakit Umum Daerah Panembahan Senopati Kabupaten Bantul. *Soc Just Res*, 1-19.
- Singh, P. (2009). *Justice and Diversity: The Twin Concerns for Developing Societies*. Los Angeles: Psychology and Developing Societies.
- Silva, M. R., & Caetano, A. (2016). Organizational Justice Across Cultures: A Systematic Review of Four Decades of Research and Some Directions for the Future. *Soc Just Res*, 257–287.
- Soltis, S. M., Agneessens, F., Sasovova, Z., & Labianca, G. (. (2013). A Social Network Perspective On Turnover Intentions: The Role Of Distributive Justice And Social Support. *Human Resource Management, Vol. 52, No. 4*, 561–584.
- Sugiyono. (2015). *Metode Penelitian Kuantitatif, Kualitatif, dan R & D*. Bandung: Alfabeta.
- Sugiyono. (2016). *Metode Penelitian Kuantitatif, Kualitatif, dan R & D*. Bandung: Alfabeta.
- Taylor, W. C. (2003). Environmental Justice: Obesity, Physical Activity, and Healthy Eating. *Journal of Physical Activity and Health*, Vol. 3. 30-54.
- Thibaut, L. W. (1978). The Relation between Procedural and Distributive Justice. *Virginia Law Review*, Vol, 65. 1401-1420.
- Tjahjono, H. K. (2007). Validasi Item-Item Keadilan Distributif Dan Keadilan Prosedural:Aplikasi Structural Equation Modeling Dengan Confirmatory Factor Analysis (CFA). *Jurnal Akuntansi&Manajemen,Vol.18,No.2*, 115-125.
- Tschannen-Moran, W. K. (2003). *The Conceptualization and Measurement of Faculty Trust in Schools*. America: Essential Ideas for the Reform of American Schools.
- Tyler. (2014). Toward More Interesting Research Questions: Problematizing Theory in Social Justice. *Soc Just Res. Vol, 27*, 395–411.
- Tyler, R. T., & Goff, P. A. (2016). Justice From Within: The Relations Between a Procedurally Just Organizational Climate and Police Organizational

Efficiency, Endorsement of Democratic Policing, and Officer Well-Being. *Psychology, Public Policy, and Law*, 158–172.

Tyler, T. R. (2012). Justice and Effective Cooperation. *Soc Just Res*, 355–375.

Tyler, E. L. (2001). *Procedural Justice*. New York: Springer Link

Van Craen, M., & Skogan, W. G. (2015). Trust in the belgian police: The importance of responsiveness. *European Journal of Criminology*, 12(2), 129-150.

Van Prooijen, V. d. (2004). Group Belongingness and Procedural Justice: Social Inclusion and Exclusion by Peers Affects the Psychology of Voice. *Journal of Personality and Social Psychology*, Vol, 87, 66-79.