

DAFTAR PUSTAKA

- Allen, D. G., Shore, L. M., and Griffeth, R. W. (2003). The role of perceived organizational support and supportive human resource practices in the turnover process. *Journal of Management*.
- Altaf, A., and Awan, M. A. (2011). Moderating affect of workplace spirituality on the relationship of job overload and job satisfaction. *Journal of Business Ethics*, 104(1), 93-99.
- American Psychological Association. (n.d.). *Minnesota Satisfaction Questionnaire-Short Form*, 1967.
- Amundsen, S., and Martinsen, Ø. L. (2014). Self–other agreement in empowering leadership: Relationships with leader effectiveness and subordinates' job satisfaction and turnover intention. *The Leadership Quarterly*, 25(2), 784-800.
- Arikunto, Suharsimi. 2006. *Prosedur Penelitian : Suatu Pendekatan Praktek*, PT. Rineka Cipta, Jakarta.
- Aryani, K. T. (2015). Pengaruh komitmen profesional, kelebihan beban kerja, dan konflik peran serta locus of control pada kepuasan kerja akuntan publik. *E-journal akuntansi Universitas Udayana*, 811-827
- Aselage, J., and Eisenberger, R. (2003). Perceived organizational support and psychological contracts: A theoretical integration. *Journal of Organizational Behavior*, 24(5), 491-509.
- Avey, J. A., Wernsing, T. T., and Palanski, M. M. (2012). Exploring the process of ethical leadership: The mediating role of employee voice and psychological ownership. *Journal of Business Ethics*, 107(1), 21-34.
- Avolio, B. J., Bass, B., and Jung, D. I. (1999). Re-examining the components of transformational and transactional leadership using the Multifactor Leadership Questionnaire. *Journal of Occupational and Organizational Psychology*, 72, 441-462.
- Awamleh, R. and Gardner, W. L. (1999). Perceptions of leader charisma and effectiveness: The effects of vision content, delivery, and organizational performance, *The Leadership Quarterly*, 10(3), 345-373.
- Bass, B. M. (2008). *The Bass handbook of leadership*. New York, NY: Free Press.
- Bass, B. M., and Avolio, B. J. (1997). *Full range leadership development: Manual for the multifactor leadership questionnaire*. Palo Alto, CA: Mind Garden.
- Blackmore, C., and Kuntz, J. (2011). *Antecedents of job insecurity in restructuring organisations: An empirical investigation*. New Zealand Journal of Psychology, 40(3), 7-18.
- Bogler, R., and Nir, A. E. (2012). The importance of teachers' perceived organizational support to job satisfaction. *Journal of Educational Administration*, 50(3), 287-306. doi:10.1108/09578231211223310
- Brown, S.P., and Peterson, R.A. (1993), Antecedents and consequences of salesperson job satisfaction: Meta-analysis and assessment of causal effects. *Journal of Marketing Research*, 30(1), 63-77.

- Buckley, P. J., and Yamin, M. (2011). International integration and coordination in the global factory: A commentary on Peter Buckley's writings on the global factory. *Management International Review*, 51(2), 269-283, 285-293.
- Bushra, F., Usman, A., and Naveed, A. (2011). Effect of transformational leadership on employees' job satisfaction and organizational commitment in the banking sector of Lahore (Pakistan). *International Journal of Business and Social Science*, 2(18), 261-268.
- Bycio, P., Hackett, R. D., and Allen, J. S. (1995). Further assessments of Bass's (1985) conceptualization of transactional and transformational leadership. *Journal of Applied Psychology*, 80(4), 468-478.
- Cabanda, E., Fields, D. L., and Winston, B. (2011). *Quantitative research methods*. McGraw- Hill.
- Caplan, R. D., Cobb, S., French, J. R. P., Van Harrison, R., and Pinneau, S. R. (1980). *Job demands and worker health*. Ann Arbor, MI: University of Michigan, Institute for Social Research.
- Chiok Foong Loke, J. (2001). Leadership behaviours: Effects on job satisfaction, productivity and organizational commitment. *Journal of Nursing Management*
- Chua, R. Y. J.; Iyengar, S. S. (2011). Perceiving freedom givers: Effects of granting decision latitude on personality and leadership perceptions. *The Leadership Quarterly*, 22(5), 863-880
- Cullen, J., Silverstein, B., and Foley, M. (2008). Linking biomechanical workload and organizational practices to burnout and satisfaction. *Journal of Business and Psychology*, 23(1/2), 63-71.
- Darvish, H. and Rezaei, F. (2011). *The impact of authentic leadership on job satisfaction and team commitment, Management and Marketing Challenges for the Knowledge Society*, 6(3), 421-436.
- Dawley, D., Houghton, J. D., and Bucklew, N. S. (2010). Perceived organizational support and turnover intention: The mediating effects of personal sacrifice and job fit. *The Journal of Social Psychology*, 150(3), 238-57.
- Decker, W. H., and Rotondo, D. M. (2001). Relationships among gender, type of humor, and perceived leader effectiveness. *Journal of Managerial Issues*, 13(4), 450-465.
- DeGroot, T., Aime, F., Johnson, S. G., and Kluemper, D. (2011). Does talking the talk help walking the walk? An examination of the effect of vocal attractiveness in leader effectiveness. *The Leadership Quarterly*, 22(4), 680-689.
- Douglas, C., and Ammeter, A. P. (2004). An examination of leader political skill and its effect on ratings of leader effectiveness. *The Leadership Quarterly*, 15(4), 537-550.
- Deluga, R. J. (1991). *The relationship of leader and subordinate influencing activity in naval environments. Military Psychology*, 3(1), 25-39.
- Eisenberger, R., Huntington, R., Hutchison, S., and Sowa, D. (1986). Perceived

- organizational support. *Journal of Applied Psychology*, 71(3), 500-507.
- Epitropaki, O., Martin, R. (2005). The moderating role of individual differences in the relation between transformational/transactional leadership perceptions and organizational identification. *The Leadership Quarterly*, 16(4), 569-589.
- Erkutlu, H. (2008). The impact of transformational leadership on organizational and leadership effectiveness: The Turkish case. *Journal of Management Development*, 27(7), 708-726.
- Ewen, C., Wihler, A., Blickle, G., Oerder, K., Ellen III, B. P., Douglas, C., and Ferris, G. R. (2013). Further specification of the leader political skill–leadership effectiveness relationships: Transformational and transactional leader behavior as mediators. *The Leadership Quarterly*, 24(4), 516-533.
- Fields, D. L. (2002). *Taking the measure of work: A guide to validated scales for organizational research and diagnosis*. Thousand Oaks, CA: Sage.
- Fields, D. L. (2007). Determinants of follower perceptions of a leader's authenticity and integrity. *European Management Journal*, 25(3), 195-206.
- Friend, K. E. (1982). Stress and performance: Effects of subjective work load and time urgency. *Personnel Psychology*, 35(3), 623-633.
- Gardner, W. L. (2003). Perceptions of leader charisma, effectiveness, and integrity. *Management Communication Quarterly*, 16(4), 502-527.
- Gillet, N., Fouquereau, E., Forest, J., Brunault, P., and Colombat, P. (2012). The impact of organizational factors on psychological needs and their relations with well-being. *Journal of Business and Psychology*, 27(4), 437-450.
- Hair, J. F., Black, W. C., Babin, B. J., and Anderson R. E. (2010). *Multivariate Data Analysis* (7th ed.). Upper Saddle River, NJ: Prentice Hall.
- Harris, R. B., Harris, K. J., and Harvey, P. (2007). A test of competing models of the relationships among perceptions of organizational politics, perceived organizational support, and individual outcomes. *The Journal of Social Psychology*, 147(6), 631-655.
- Hassan, S., Mahsud, R., Yukl, G., and Prussia, G. E. (2013). Ethical and empowering leadership and leader effectiveness. *Journal of Managerial Psychology*, 28(2), 133-146.
- Hirschfeld, R. R. (2000). Does revising the intrinsic and extrinsic subscales of the Minnesota Satisfaction Questionnaire-Short Form make a difference? *Educational and Psychological Measurement*, 60(2), 255-270.
- Hirschman, A. O. (1970). *Exit, voice, and loyalty: Responses to decline in firms, organizations, and states*. Cambridge, MA: Harvard University Press.
- Hooijberg, R., Lane, N., and Diverse, A. (2010). Leader effectiveness and integrity: Wishful thinking? *International Journal of Organizational Analysis*
- House, R. J., and Aditya, R. N. (1997). The social scientific study of leadership: Quo vadis? *Journal of Management*, 23(3), 409-473.
- Hovatter, T. W. (2009). Measurement and prediction of leadership effectiveness based on attributes. (Doctoral dissertation). Retrieved from ProQuest dissertation and theses. (Order No. 3358722).

- Howard, J. I., and Frink, D. D. (1996). The effects of organizational restructure on employee satisfaction. *Group and Organization Management*, 21(3), 278-303.
- Ilies, R., Dimotakis, N., and De Pater, I.,E. (2010). Psychological and physiological reactions to high workloads: Implications for well-being. *Personnel Psychology*, 63(2), 407-436.
- Jaussi, K. S., and Dionne, S. D. (2004). Unconventional leader behavior, subordinate satisfaction, effort and perception of leader effectiveness. *Journal of Leadership and Organizational Studies*, 10(3), 15-26.
- Jernigan, E., and Beggs, J. (2010). Substitutes for leadership and job satisfaction: Is there a relationship? *Journal of Organizational Culture, Communication and Conflict*, 14(2), 97-106.
- Karatepe, O. M. (2012). Perceived organizational support, career satisfaction, and performance outcomes. *International Journal of Contemporary Hospitality Management*, 24(5), 735-752. doi:10.1108/09596111211237273
- Loi, R., Hang-yue, N., and Foley, S. (2006). Linking employees' justice perceptions to organizational commitment and intention to leave: The mediating role of perceived organizational support. *Journal of Occupational and Organizational Psychology*, 79(1), 101-120.
- Lok, P., and Crawford, J. (2004). The effect of organisational culture and leadership style on job satisfaction and organisational commitment. *The Journal of Management Development*, 23(3/4), 321-338.
- Lord, R. G., Brown, D. J., and Freiberg, S. J. (1999). Understanding the dynamics of leadership: The role of follower self-concepts in the leader/follower relationship. *Organizational Behavior and Human Decision Processes*, 78(3), 167-203.
- Lowe, K. B., Kroeck, K. G., and Sivasubramaniam, N. (1996). Effectiveness correlates of transformational and transactional leadership: A meta-analytic review of the MLQ literature. *The Leadership Quarterly*, 7(3), 385-425.
- Miles, R. H., and Petty, M. M. (1977). Leader effectiveness in small bureaucracies. *Academy of Management Journal*, 20(2), 238-250.
- Muse, L. A., and Stamper, C. L. (2007). Perceived organizational support: Evidence for a mediated association with work performance. *Journal of Managerial Issues*, 19(4), 517-535.
- Ng, K. Y., Ang, S., and Chan, K. Y. (2008). Personality and leader effectiveness: A moderated mediation model of leadership self-efficacy, job demands, and job autonomy. *Journal of Applied Psychology*, 93(4), 733-743.
- Poon, J. M. L., Salleh, A. H. M., and Senik, Z. C. (2007). Propensity to trust as a moderator of the relationship between perceived organizational support and job satisfaction. *International Journal of Organization Theory and Behavior*, 10(3), 350-365.
- Rahaman, H. M. S. (2012). Organizational commitment, perceived organizational support, and job satisfaction among school teachers: Comparing public and private sectors in Bangladesh. *South Asian Journal of Management*,

19(3), 7-17.

- Rhoades, L. and Eisenberger, R. (2002). Perceived organizational support: A review of the literature. *Journal of Applied Psychology*, 87(4), 698-714. doi:10.1037/0021-9010.87.4.698
- Reave, L. (2005). Spiritual values and practices related to leadership effectiveness. *The Leadership Quarterly*, 16(5), 655-687.
- Sadeghi, A., and Pihie, Z. (2012). Transformational leadership and its predictive effects on leadership effectiveness. *International Journal of Business and Social Science*, 3(7), 186-197.
- Shipman, A. S., and Mumford, M. D. (2011). When confidence is detrimental: Influence of overconfidence on leadership effectiveness. *The Leadership Quarterly*, 22(4), 649-665.
- Simosi, M. (2012). Disentangling organizational support construct. *Personnel Review*, 41(3), 301-320.
- Singarimbun, Masri. 2005. *Metode Penelitian Survei*. LP3ES, Jakarta.
- Sugiyono, 2004, *Metodologi Penelitian*, Erlangga, Jakarta
- Suazo, M. M., and Turnley, W. H. (2010). Perceived organizational support as a mediator of the relations between individual differences and psychological contract breach. *Journal of Managerial Psychology*, 25(6), 620-648.
- Thomas, J. L., Adler, A. B., and Castro, C. (2005). Measuring operations tempo and relating it to military performance. *Military Psychology*, 17(3), 137-156.
- Van Emmerik, IJ. H., Euwema, M. C. (2006). Who is offering a helping hand? Associations between personality and OCBs, and the moderating role of team leader effectiveness. *Journal of Managerial Psychology*, 22(6), 530-548.
- Van Velsor, E., Taylor, S., and Leslie, J. B. (1993). An examination of the relationships among self-perception accuracy, self awareness, gender, and leader effectiveness. *Human Resource Management*, 32(2 3), 249-263.
- Webber, S. S., Bishop, K., and O'Neill, R. (2012). Trust repair: The impact of perceived organisational support and issue-selling. *The Journal of Management Development*, 31(7), 724-737.
- Weiss, D. J., Dawis, R. V., England, G. W., and Lofquist, L. H. (1967). *Manual for the Minnesota Satisfaction Questionnaire (Vol. 22)*. Minneapolis: Work Adjustment Project, Industrial Relations Center, University of Minnesota.
- Wicaksono, A.B. (2011). Pengaruh efektivitas kepemimpinan terhadap kepuasan kerja pegawai.
- Wood, C. M. (2003). The effects of creating psychological ownership among students in group projects. *Journal of Marketing Education*, 25(3), 240-249.
- Wood, M. S., and Fields, D. L. (2007). Exploring the impact of shared leadership on management team member job outcomes. *Baltic Journal of Management*, 2(3), 251.