

DAFTA PUSTAKA

- Cohen. (1995), *Quality Function Deployment: How to Make QFD Work for You*, AddisonWesley Publishing Co., Massachusetts
- Damayanti, K. A. (2000), *Quality Function Deployment, Function Deployment, Lab APK dan Ergonomi Universitas Kristen Petra*, Jurnal, Surabaya.
- Hurst, Kenneth S. 1999. *Engineering Design Principles*, England: Elsevier
- Krejcie, Robert V, Dan Daryle W, Morgan. 1970, "Ditermining Sample Size for Research Activities", *Educational and Psychological Measurement*, Vol. 30: 607-610
- Panero, Julius. 1979, *Human Dimension and Interior Space*, United States: Whitney Library of Design
- Pheasant, S. 1986, *Body Space: Anthropometry, Ergonomic, and Design*. London: Taylor and Francis
- Phinney, Donna J. Halstead, Judy H. *Dental Assisting: Comprehensive Approach*. 2012, London
- Uma Sekaran, 2006, *Metodologi Penelitian Untuk Bisnis*, Jakarta : Salemba Empat, p. 159