

**PROGRAM STUDI ILMU KEPERAWATAN
FAKULTAS ILMU KEPERAWATAN
UNIVERSITAS ISLAM SULTAN AGUNG SEMARANG
Skripsi, April 2016**

ABSTRAK

Bayu Aji Sismanto

HUBUNGAN KINERJA KOMITE KEPERAWATAN DENGAN MUTU PELAYANAN KEPERAWATAN DI RUMAH SAKIT ISLAM SULTAN AGUNG SEMARANG.

69 hal+10 tabel+xviii

Latar belakang : Kinerja komite keperawatan merupakan hasil kerja berupa jaminan dalam memberikan masukan tentang masalah profesi melalui mekanisme kredensial, penjagaan mutu profesi, pemeliharaan etika dan disiplin profesi. Mutu pelayanan keperawatan merupakan pemenuhan kebutuhan pasien yang dinilai melalui wujud nyata, keandalan, ketanggapan, keterjaminan dan empati. Tujuannya untuk mengidentifikasi hubungan kinerja komite keperawatan dengan mutu pelayanan keperawatan di RSI Sultan Agung Semarang.

Metode: Penelitian kuantitatif dengan menggunakan pendekatan *cross sectional*. Pengumpulan data dilakukan dengan kuesioner. Jumlah responden 150 diambil menggunakan teknik *proportionate random sampling*. Data yang diperoleh diolah statistik menggunakan uji *spearman*.

Hasil: Berdasarkan hasil analisa sebagian besar responden memiliki karakteristik umur 20-30 tahun sebanyak 82,0%, pendidikan terakhir didominasi lulusan D3 keperawatan sebanyak 78,7%, jenis kelamin didominasi oleh perempuan sebanyak 70,7%, masa kerjapaling banyak adalah 1-3 tahun yaitu 45,3%, hasil penelitian juga menunjukkan mutu pelayanan keperawatan baik sebanyak 82,7%, sedangkan kinerja komite keperawatan baik sebanyak 82,0%.

Simpulan: Ada hubungan kinerja komite keperawatan dengan mutu pelayanan keperawatan di RSI Sultan Agung dengan nilai *p value* 0,000 dan nilai korelasi *spearman rank* sebesar 0,336 menunjukkan kekuatan korelasi sedang dengan arah positif. Hasil penelitian ini dapat digunakan sebagai masukan dalam pengembangan kebijakan fungsi manajemen keperawatan, pengawasan, koordinasi, dan pengambilan keputusan di RSI Sultan Agung.

Kata kunci: Mutu Pelayanan Keperawatan, Kinerja Komite Keperawatan

Daftar pustaka: 69 (1994-2015)

**UNDERGRADUATE NURSING STUDY PROGRAM
FACULTY OF NURSING SCIENCE
SULTAN AGUNG ISLAMIC UNIVERSITY SEMARANG
Mini Thesis, April 2016**

ABSTRACT

Bayu Aji Sismanto

The Performance of Nursing Committee with The Relations Quality of Service Nursing In RSI Sultan Agung Semarang.

69 pages+10 tables+xviii

Background:The performance nursing committee was a result of working in the form of security in advice about the profession through the credentials, guard professional quality, maintenance of ethics and discipline profession. The quality of service nursing is meeting the needs of patients who have been through demonstrate, the reliability of, responsiveness of, collateral and empathy.The goal is to identify the performance of nursing committee with the relations quality of service nursing in rsi sultan agung semarang.

Method:Quantitative research using cross sectional approach. The data was collected by gave questioner to the respondent. The number of respondents 150 taken used technique propotionade random sampling.The data processed statistics use spearman test.

Result:Based on the analysis result of the majority of respondents having the characteristics of age as much as 20-30 years 82,0%, last dominated education at nursing graduates 78,7% as much as, sexes dominated by women as many as 70,7%, working time most numerous is 1-3 years namely 45,3%, the research results also show service quality nursing good 82.7% as much as, while the performance of nursing both committees 82% as much as.

Conclusions:Is no link between the performance of nursing committee with the relations quality of service nursing in rsi sovereign regal worth p value 0,000 and correlation value spearman the rank of 0,336 shows the power correlation on a positive direction.The result can be used as input in development policies function nursing management, supervision, coordination, and decision making in rsi sovereign regal .

Keywords: The quality of service nursing, Performance committee nursing list.

Bibliographies: 69 (1994-2015)