

## DAFTAR PUSTAKA

- Ajzen, I., & Fishbein, M. (1975). *Belief, Attitude, Intention, and Behavior: An Introduction to Theory and Research*. 129–385.
- Behera, A.K., Narayan C.N., & H. C. D. (2016). Performance of Indian Service Industries Due to IT Adoption. *Global Business Review*, 17, 1073–1093.
- Bitencourt, C. C., de Oliveira Santini, F., Ladeira, W. J., Santos, A. C., & Teixeira, E. K. (2020). The extended dynamic capabilities model: A meta-analysis. *European Management Journal*, 38(1), 108–120. <https://doi.org/10.1016/j.emj.2019.04.007>
- Budhiraja, S. (2019). Organizational readiness for change: an inherent concern for Indian small and medium enterprises (SMEs). *Development and Learning in Organizations*.
- Cilliana & Mansoer, W. (2008). Pengaruh Kepuasan Kerja, Keterlibatan, Kerja, Stres Kerja, dan Komitmen Organisasi terhadap Kesiapan untuk Berubah pada Karyawan PT Bank Y. *JPS*, 14 (2).
- Cummings, T. G., & Worley, C. G. (2005). Organization development and change (8th ed.). *South-Western College Publishing*.
- Eguavoen, E. O. (2016). ICT Utilization As Correlates Of Academic Performance Among Students With Visual Impairment In Lagos State, Nigeria. *European Scientific Journal*, ESJ, 12(13), 205. <https://doi.org/10.19044/esj.2016.v12n13p205>
- ghozali, imam. (2013). *aplikasi analisis multivariat dengan program IBM SPSS* 20 (7th ed.). Universitas Diponegoro.
- Grunbaum, N. N. (2013). Dynamic Capabilities-Are They Profitable? *Strategic Management Journal*, 182.
- Gunanta, R., & Hadian, N. (2019). 18 Imperative E –Commerce:Analisis Kesiapan Pelaku UMKM Kota Bandung Dalam Mengembangkan Industri Kreatif Digital. *Jurnal Akuntansi Maranatha*, 11(1), 187–198. <https://doi.org/10.28932/jam.v11i1.1550>
- Helfat, C. E., & Peteraf, M. A. (2009). Understanding dynamic capabilities: Progress along a developmental path. *Strategic Organization*, 7 (1), 91–102.
- Hemme, F., Bowers, M.T. & Todd, J. S. (2018). Change read- iness as fluid trajectories: a longitudinal multiple-case study. *Journal of Organizational Change Management*, 31, 1153–1175.

- Her, Y. L., Ahmad, S., & Hee, H. C. (2019). The mediating role of innovation capability on ICT support, entrepreneurial orientation support and SME's performances: a conceptual approach. *Journal of Global Business and Social Entrepreneurship*, 5(15), 85–99.
- Kuo, D.C.L., Chen, W.H. & Smits, M. T. (2005). SME-based collaborative supply chain management: the impact of information technologies. *International Journal of Management and Enterprise Development*, 2, 360–373.
- Nurul Fathia Mahessa, F. N. (2019). *Gaya Kepemimpinan Melayani Dan Kesiapan Untuk Berubah Pada Karyawan Bpjs Ketenagakerjaan*. 8(24), 68–75.
- Owoseni, A., & Twinomurinzi, H. (2019). The dynamic capabilities of small and medium-scale enterprises using mobile apps in Lagos, Nigeria. *Electronic Journal of Information Systems in Developing Countries*, 85(1), 1–14. <https://doi.org/10.1002/isd2.12061>
- pensore, L. s, & Penrose, R. (1958). impossible objects: a special type of visual illusion. *British Journal of Psychology*, 49, 31–33.
- Punia, B. K., & Yadav, P. (2015). Predictive Estimates of Employees ' Intelligence at Workplace with Special Reference to Emotional and Spiritual Intelligence. *BVICAM's International Journal of Information Technology*, 7(1), 845–852.
- Raharja, S. J., Tresna, P. W., & Rivani. (2019). Adoption of Information and Communication Technology on Enhancing Business Performance: Study on Creative Industry SMEs in Bandung City, Indonesia. *Review of Integrative Business and Economics Research*, 8(3), 20–30. <http://search.proquest.com/openview/d5a8e7d9fc05d19523ea62a33956ff7d/1?pq-origsite=gscholar&cbl=2032316>
- Ray, A.W. & Ray, J. J. (2006). Strategic benefits to SMEs from third party web services: an action research analysis. *Journal of Strategic Information Systems*, 15, 273–291.
- s. al-balushi, a.s. sohal, p.j. singh, a. al hajri, y.m al farsi, r. al abri. (2014). readiness factors for lean implementation in healthcare setting- a literature review. *Health Organization and Management*, 28.
- Sandulli, F.D., Fernández-Meneández, J., Rodríguez-Gómez-Duarte, A. & López-Sánchez, J. I. (2012). The productivity payoff of information technology in multimarket SMEs. *Small Business Economics*, 39, 99–117.
- Schilke, O., Hu, S. & Helpat, C. E. (2018). Quo vadis, dynamic capabilities? A content-analytic review of the current state of knowledge and

- recommendations for future research. *Academy of Management Annals*, 12, 390–439.
- sugiyono. (2019a). *metode penelitian kuantitatif kualitatif dan r&d* (sutopo (ed.); 1st ed.). alfabeta.
- sugiyono. (2019b). *metode penelitian kuantitatif kualitatif dan r&d* (sutopo (ed.); 1st ed.). alfabeta.
- sugiyono. (2019c). *metode penelitian kuantitatif kualitatif dan r&d* (sutopo (ed.); 1st ed.). alfabeta.
- sugiyono. (2019d). *metode penelitian kuantitatif kualitatif dan r&d* (Sutopo (ed.); 1st ed.). alfabeta.
- sugiyono. (2019e). *metode penelitian kuantitatif kualitatif dan R&D* (sutopo (ed.); 1st ed.). alfabeta.
- sugiyono. (2019f). *metode penellitian kuantitatif kualitatid dan r&d* (sutopo (ed.); 1st ed.). alfabeta.
- Sugiyono. (2019). *metode penelitian kuantitatid kualitatif dan R&d* (M. Dr. Ir. Sutopo. S. Pd (ed.); 1st ed.). alfabeta.
- Suhendi, C., Nugroho, M., Yahya, H. B., & Zahari, A. S. M. (2020). *Dynamic Capabilities for SME's: Ready to Change and Cloud Service Role Toward Digital Business.* 115(Insyma), 129–133. <https://doi.org/10.2991/aebmr.k.200127.026>
- Syarifah, A., & Fauziyah, F. (2017). Pengaruh Adopsi Teknologi Informasi Pada Peningkatan Daya Saing Usaha Kecil Dan Menengah (Studi Pada UKM Di Wilayah Daerah Istimewa Yogyakarta). *Jurnal Manajemen Bisnis*, 8(2), 181–199.
- Teece, D. J., Pisano, G., & Shuen, A. (1997). Dynamic capabilities and strategic management. *Strategic Management Journal*, 509–533.
- Wang, Y., & Shi, X. (2011). Thrive, not just survive: Enhance dynamic capabilities of SMEs through IS competence. *Journal of Systems and Information Technology*, 13, 200–222.
- Widayani, A., Astuti, E. S., & Saifi, M. (2020). Competence and readiness of small and medium industries against of industrial revolution 4.0. *IOP Conference Series: Earth and Environmental Science*, 485(1), 0–7. <https://doi.org/10.1088/1755-1315/485/1/012114>
- Zhou, S. S., Zhou, A. J., Feng, J., & Jiang, S. (2019). Dynamic capabilities and organizational performance: The mediating role of innovation. *Journal of*

*Management and Organization*, 25(5), 731–747.  
<https://doi.org/10.1017/jmo.2017.20>

