

DAFTAR PUSTAKA

- Aamodt, M. G. 2010. *Industrial/ Organizational Psychology: An Applied Approach*. Sixth Edition. USA : Wadsworth Cengage Learning
- Agustini, N. P. L., Dewi, I. G. A. M., & Subidi, M. (2017). Pengaruh Perceived Organizational Support terhadap Turnover Intention dengan Komitmen Organisasional Sebagai Variabel Pemeditasi. *E-Jurnal Ekonomi Dan Bisnis Universitas Udayana*, 1, 251–276.
- Al Momani, H. M. (2017). The Mediating Effect of Organizational Commitment on the Relationship between Work-life Balance and Intention to Leave: Evidence from Working Women in Jordan. *International Business Research*, 10(6), 164. <https://doi.org/10.5539/ibr.v10n6p164>
- Arif, B., & Farooqi, Y. A. (2014). Impact of Work Life Balance on Job Satisfaction and Organizational Commitment Among University Teachers: A Case Study of University of Gujrat, Pakistan. *International Journal Of Multidisciplinary Sciences and Engineering*.
- Arshadi, N. (2011). The relationships of perceived organizational support (POS) with organizational commitment, in-role performance, and turnover intention: Mediating role of felt obligation. *Procedia - Social and Behavioral Sciences*, 30, 1103–1108. <https://doi.org/10.1016/j.sbspro.2011.10.215>
- Azeem, S. M., & Akhtar, N. (2014). The Influence of Work Life Balance and Job Satisfaction on Organizational Commitment of Healthcare Employees. *International Journal of Human Resource Studies*. <https://doi.org/10.5296/ijhrs.v4i2.5667>
- Azwar, S. (2014). *Metode Penelitian*. Yogyakarta: Pustaka Pelajar
- Bayarçelik, E. B., & Findikli, M. A. (2016). The Mediating Effect of Job

Satisfaction on the Relation Between Organizational Justice Perception and Intention to Leave. *Procedia - Social and Behavioral Sciences*. <https://doi.org/10.1016/j.sbspro.2016.11.050>

Bernardus Ferry, Wahyu Laksono, P. W. (2019). Pengaruh Work Life Balance, Kepuasan Kerja dan Work Engagement Terhadap Turnover Intentions Dengan Mentoring Sebagai Variabel Moderating Pada Karyawan Hotel Dafam Semarang. *Magister Manajemen, Universitas Semarang, Semarang, Indonesia Info Artikel, 4800*, 17–36.

Budhwar, P. (2001). Doing Business in India. *Thunderbird International Business Review*. <https://doi.org/10.1002/tie.1013>

Chan Yin-Fah, B., Foon, Y. S., Chee-Leong, L., & Osman, S. (2010). An Exploratory Study on Turnover Intention among Private Sector Employees. *International Journal of Business and Management*. <https://doi.org/10.5539/ijbm.v5n8p57>

Cho, S., Johanson, M. M., & Guchait, P. (2009). Employees intent to leave: A comparison of determinants of intent to leave versus intent to stay. *International Journal of Hospitality Management*. <https://doi.org/10.1016/j.ijhm.2008.10.007>

Daniel Nugraha. (2019). Pengaruh Leader Member Exchange (LMX) dan Work Life Balance Terhadap Turnover Intention Karyawan Divisi Produksi Di PT Mustika Dharmajaya. *Program Manajemen Bisnis, Program Studi Manajemen Fakultas Bisnis Dan Ekonomi Universitas Kristen Petra, 7(2)*.

Detson Ray Halomoan Sitorus, K. R., & Andriani Kusumawati. (2018). The Influence of Organizational Justice of Caddie to Golf Course on Job Satisfaction, Organizational Commitment, and Turnover Intention. *Journal of Golf Studies, 12(2)*, 15–29. <https://doi.org/10.34283/ksgs.2018.12.2.15>

- Edison, E., Anwar, Y., & Komariyah, I. (2016). Manajemen Sumber Daya Manusia. In *Manajemen Sumber Daya Manusia*.
- Eisenberger, R., Huntington, R., Hutchison, S., & Sowa, D. (1986). Perceived Organizational Support. *Journal of Applied Psychology*. <https://doi.org/10.1037/0021-9010.71.3.500>
- Ersoy, E., & Başer, N. (2014). The Effects of Problem-based Learning Method in Higher Education on Creative Thinking. *Procedia - Social and Behavioral Sciences*, 116, 3494–3498. <https://doi.org/10.1016/j.sbspro.2014.01.790>
- Fayyazi, M., & Aslani, F. (2015). The Impact of Work-Life Balance on Employees' Job Satisfaction and Turnover Intention; the Moderating Role of Continuance Commitment. *International Letters of Social and Humanistic Sciences*. <https://doi.org/10.18052/www.scipress.com/ilshs.51.33>
- Fishbein, M., & Ajzen, I. (1975). (1975). Belief, attitude, intention, and behavior: An introduction to theory and research. Reading, MA: Addison-Wesley. - References - Scientific Research Publish. 1975.
- Fisher, D., Fleissig, A. R., & Serletis, A. (2001). An empirical comparison of flexible demand system functional forms. *Journal of Applied Econometrics*. <https://doi.org/10.1002/jae.585>
- Gaither, C. A. (2009). Job satisfaction and intention to leave the profession: Should we care? *Research in Social and Administrative Pharmacy*. <https://doi.org/10.1016/j.sapharm.2009.04.001>
- Gendro, Wiyono. 2011. Merancang Penelitian Bisnis dengan Alat Analisis SPSS 17.0 & Smart PLS 2.0. Yogyakarta: Percetakan STIM YKPM.
- Ghozali, I. (2006). Ghozali, Imam. 2006. Aplikasi Analisis Multivariate dengan Program SPSS. Semarang: Badan Penerbit UNDIP. In *Analisis Multivariate dengan Program SPSS*.

- Ghozali, I. (2012). Aplikasi Analisis Multivariat dengan Program IBM SPSS 20 (Edisi keenam). Semarang: Universitas Diponegoro. Sugiyono.(2008). *Metode Penelitian Bisnis*.
- Ghozali, Imam, 2007, Aplikasi Analisis Multivariate Dengan Program SPSS, Universitas Diponegoro, Semarang.
- Ghozali, I. (2016). Statistik Non-Parametrik: Teori dan Aplikasi dengan Program SPSS. In *Universitas Diponegoro. Semarang*.
<https://doi.org/10.1002/14651858.CD002812>
- Greenhaus, J. H., Collins, K. M., & Shaw, J. D. (2003). The relation between work-family balance and quality of life. *Journal of Vocational Behavior*, 63(3), 510–531. [https://doi.org/10.1016/S0001-8791\(02\)00042-8](https://doi.org/10.1016/S0001-8791(02)00042-8)
- Hafid, M., & Prasetyo, A. P. (2017). Pengaruh Work-Life Balance Terhadap Turnover Intention (Studi Pada Karyawan Divisi Food & Beverage Hotel Indonesia Kempinski Jakarta). *SMART - Study & Management Research*, XIV(3), 52–61.
- Hayman, J. (2005). Psychometric Assessment of an Instrument Designed to Measure Work Life Balance. *Research and Practice in Human Resource Management*.
- He, P. (2008). An Investigation of the Antecedents and Consequences of Affective Commitment in a U.S. Hospitality Organization. *Virginia Polytechnic Institute and State University*, 11.
- Husein, Umar. 2008. Metode Penelitian Untuk Skripsi dan Tesis Bisnis. Jakarta. PT Rajagrafindo Persada
- Hussain & Asif. (2012). Is Employees' Turnover Intention Driven By

Organizational Commitment and Perceived Organizational Support? *Journal of Quality and Technology Management*.

Igbaria, M., & Greenhaus, J. H. (1992). Determinants of MIS Employees' Turnover Intentions: A Structural Equation Model. *Communications of the ACM*.
<https://doi.org/10.1145/129630.129631>

Imam Ghozali. (2011). Aplikasi Analisis Multivariate Dengan Program IBM dan SPSS. In *aplikasi analisis multivariate dengan program ibm spss 19*.
<https://doi.org/10.2307/1579941>

Islamy, F. J. (2016). Pengaruh Komitmen Afektif, Komitmen Normatif dan Komitmen Berkelanjutan terhadap Turnover Intention pada Dosen Tetap STIE INABA Bandung (Studi Kasus pada Dosen Tetap Sekolah Tinggi Ilmu Ekonomi Indonesia Membangun Tahun 2016). *Jurnal Indonesia Membangun*, 15(2). Retrieved from <https://jurnal.inaba.ac.id/index.php/JIM/article/view/72>

Ismajli, N., Zekiri, J., Qosja, E., & Krasniqi, I. (2015). The Importance of Motivation Factors on Employee Performance in Kosovo Municipalities. *Journal of Public Administration and Governance*.
<https://doi.org/10.5296/jpag.v5i1.7082>

Javed, M., Khan, M. A., Yasir, M., Aamir, S., & Ahmed, K. (2014). Effect of Role Conflict, Work Life Balance and Job Stress on Turnover Intention: Evidence from Pakistan. *J. Basic. Appl. Sci. Res.*

Kaiser, S., Ringlstetter, M., Reindl, C. U., & Stolz, M. L. (2010). The impact of corporate work-life balance initiatives on employee commitment: An empirical investigation in the german consultancy sector. *Zeitschrift Fur Personalforschung*. <https://doi.org/10.1177/239700221002400309>

Krishnan, J., & Mary, V. S. (2012). Percieved Organizational Support - An Overview on Its Antecedents And Consequences. *International Journal of*

Multidisciplinary Research, 2(4), 13. Retrieved from http://www.zenithresearch.org.in/images/stories/pdf/2012/April/ZIJMR/1_ZIJMR_APRIL12_VOL2_ISSUE4.pdf

Lockwood, M. (2003). The Political Sustainability of the 2008 Climate Change Act. *Igov*, (February 2013). Retrieved from <http://projects.exeter.ac.uk/igov/wp-content/uploads/2013/02/DOWNLOAD-WP2-The-political-sustainability-of-the-2008-Climate-Change-Act.pdf>

Loi, R., Hang-yue, N., & Foley, S. (2006). Linking employees' justice perceptions to organizational commitment and intention to leave: The mediating role of perceived organizational support. *Journal of Occupational and Organizational Psychology*. <https://doi.org/10.1348/096317905X39657>

Malik, M. I., Gomez, S. F., Ahmad, M., & Saif, M. I. (2010). Examining the relationship of work-life balance, job satisfaction and turnover in Pakistan. *OIDA International Journal of Sustainable Development*.

MASEMOLA, S. E. (2011). Employee Turnover Intentions, Organisational Commitment and Job Satisfaction In a Post-Merger Tertiary Institution: The Case Of The University Of Limpopo.

Mathis, R. L., & Jackson, J. H. (2012). Human resource management: Manajemen sumber daya manusia. In *Terjemahan Dian Angelia*. Jakarta: Salemba Empat.

Meyer, J. P., & Allen, M. J. (1991). A three-component conceptualization of organizational commitment. *Human Resource Management Review*. [https://doi.org/10.1016/1053-4822\(91\)90011-Z](https://doi.org/10.1016/1053-4822(91)90011-Z)

Mobley, W. H., Horner, S. O., & Hollingsworth, A. T. (1978). An evaluation of precursors of hospital employee turnover. *Journal of Applied Psychology*. <https://doi.org/10.1037/0021-9010.63.4.408>

- Nanda, D. P. (2017). Pengaruh Work Life Balance Terhadap Intensi Turnover Dengan Komitmen Organisasi Sebagai Variabel Moderator Pada Karyawan Yang Termasuk Dalam Generasi Y. Skripsi Tidak Diterbitkan. Surabaya: Fakultas Psikologi Universitas Airlangga
- Nafiudin. (2015). Pengaruh Work Life Balance dan Kepuasan Kerja Terhadap Turnover Intention Karyawan Pada PT Bank Agroniaga Tbk Cabang Bandung. *Jurnal Sains Manajemen, Universitas Serang Raya*, 1(30), 77–87.
- Novelia, P., Sukhirman, I., & Hartana, G. (2013). *Hubungan antara work / life balance dan komitmen*. (2008), 1–19.
- OKTAVIANI, H. (2018). Pengaruh Work Life Balance Dan Perceived Organizational Support Terhadap Turnover Intention Melalui Organizational Commitment Sebagai Variabel Intervening Pada Pt Berlian Jasa Terminal Indonesia. *Jurnal Ilmu Manajemen (JIM)*, 6(3), 58–72.
- Oluwafemi, O. J. (2013). Predictors of Turnover Intention Among Employees in Nigeria's Oil Industry. *Organizations and Markets in Emerging Economies*. <https://doi.org/10.15388/omee.2013.4.2.14249>
- Pangestu, S., Sulistyan, R. B., & Lukiana, N. (2019). *Studi Empiris Niat untuk Berhenti , Dukungan Organisasi , dan Komitmen Afektif Mahasiswa Perguruan Tinggi Di Kabupaten Lumajang*. 2(July), 424–429.
- Panuju, N. F., & Mangundjaya, W. L. (2018). Persepsi Dukungan Organisasi dan Komitmen Afektif Organisasi: Peran Mediasi Keterikatan Karyawan pada Karyawan Pertelevisian. *Psikohumaniora: Jurnal Penelitian Psikologi*, 3(2), 223. <https://doi.org/10.21580/pjpp.v3i2.2790>
- Perryer, C., Jordan, C., Firms, I., & Travaglione, A. (2010). Predicting turnover intentions: The interactive effects of organizational commitment and perceived organizational support. *Management Research Review*.

<https://doi.org/10.1108/01409171011070323>

Prayogi, M. A., Koto, M., & Arif, M. (2019). Kepuasan Kerja sebagai Variabel Intervening Pada Pengaruh Work-Life Balance dan Stres Kerja Terhadap Turnover Intention. *Jurnal Ilmiah Manajemen Dan Bisnis*, 20(1), 51.

Rahadjeng, A. (2016). Pengaruh Perceived Organizational Support Terhadap Intention to Quit Melalui Employee Engagement Pada Karyawan Tetap yang Berada Pada Kelompok Jabatan Fungsional Di PT. PAL Indonesia (Persero). Thesis Tidak Diterbitkan. Surabaya: FEB Universitas Airlangga

Randhawa, G. (2007). Relationship between Job Satisfaction and Turnover Intentions : An Empirical Analysis. *Indian Management Studies Journal*.

Rhoades, L., & Eisenberger, R. (2002). Perceived organizational support: A review of the literature. *Journal of Applied Psychology*. <https://doi.org/10.1037/0021-9010.87.4.698>

Rhoades, L., Eisenberger, R., & Armeli, S. (2001). Affective commitment to the organization: The contribution of perceived organizational support. *Journal of Applied Psychology*. <https://doi.org/10.1037/0021-9010.86.5.825>

Ridlo, I. A. 2012. Turn Over Karyawan “Kajian Literatur”. Surabaya: Public Health Movement.

Ridwan. 2004. Metode Penelitian Survei. Pustaka LP3ES. Jakarta

Rigby, M., & O'Brien-Smith, F. (2010). Trade union interventions in work-life balance. *Work, Employment and Society*. <https://doi.org/10.1177/0950017010362145>

Rismawan, R. (2017). Pengaruh Perceived Organizational Support (POS) dan Affective Commitment (AC) terhadap Intentions to Quit. *Jurnal Manajemen Kinerja Pengaruh*.

- Robbins, S. P. (2001). Perilaku Organisasi : Konsep, Kontroversi dan Aplikasi. In *Prenhallindo*. [https://doi.org/10.1016/S0926-860X\(03\)00316-8](https://doi.org/10.1016/S0926-860X(03)00316-8)
- Rokhmah, B. E., & Riani, A. L. (2005). Keterkaitan Antara Komitmen Afetif Dengan Intensi Turnover Pada Karyawan Bagian Produksi Di PT. Usman Jaya Mekar Magelang. *Jurnal Ilmiah Teknik Industri*, 4(2), 78–85.
- Sakthivel, D., & Jayakrishnan, J. (2012). Work life balance and Organizational commitment for Nurses. *Asian Journal of Business and Management Sciences*.
- Shanock, L. R., & Eisenberger, R. (2006). When supervisors feel supported: Relationships with subordinates' perceived supervisor support, perceived organizational support, and performance. *Journal of Applied Psychology*, 91(3), 689–695. <https://doi.org/10.1037/0021-9010.91.3.689>
- Siagian, G. A. (2014). Analisis Pengaruh Stres Kerja dan Kepuasan Kerja Terhadap Intention To Quit. *Fakultas Ekonomika Dan Bisnis UNIVERSITAS DIPONEGORO SEMARANG 2014*.
- Singgih Santoso dan Tjiptono. 2001. Riset Pemasaran Konsep dan Aplikasi dengan SPSS. Elex Media Komputindo, Jakarta
- Simamora, Henry. 2004. Manajemen Sumber Daya Manusia. Yogyakarta : STIE YKPN
- Sylvia, L. I., B. Swasto., dan G. Eko Nurtjahjono. 2014. Pengaruh Motivasi Kerja dan Disiplin Kerja terhadap Prestasi Kerja Karyawan (Studi Pada Karyawan PT. AXA Financial Indonesia Sales Office Malang). *Jurnal Administratif Bisnis (JAB)*, 7(1), 1-8. (model Empirik 21)
- Singgih Santoso dan Tjiptono. 2001. Riset Pemasaran Konsep dan Aplikasi dengan SPSS. Elex Media Komputindo, Jakarta

- Simamora, Henry. 2004. *Manajemen Sumber Daya Manusia*. Yogyakarta : STIE YKPN
- Sylvia, L. I., B. Swasto., dan G. Eko Nurtjahjono. 2014. Pengaruh Motivasi Kerja dan Disiplin Kerja terhadap Prestasi Kerja Karyawan (Studi Pada Karyawan PT. AXA Financial Indonesia Sales Office Malang). *Jurnal Administratif Bisnis (JAB)*, 7(1), 1-8. (model Empirik 21)
- Sugiyono. 2005. *Memahami Penelitian Kualitatif*. Bandung: CV. Alfabeta.
- Sugiyono, 2001. *Metode Penelitian*, Bandung: CV Alfa Beta
- Sugiyono. (2011). Populasi, Sampel, Pengujian Normalitas Data. In *Statistika Untuk Penelitian*.
- Sugiyono. (2013). Metode Penelitian Pendidikan Pendekatan Kuantitatif, Kualitatif, dan R&D. *Metode Penelitian Pendidikan Pendekatan Kuantitatif, Kualitatif, Dan R&D*. <https://doi.org/10.1007/s13398-014-0173-7.2>
- Suhanto, E. (2009). Pengaruh Stress Kerja dan Iklim Organisasi terhadap Turnover Intention dengan Kepuasan Kerja sebagai Variabel Intervening (Studi di Bank Internasional Indonesia). *Tesis. Magister Manajemen Pascasarjana. Universitas Diponegoro.Semarang*.
- Suhermin. 2012. “Pemberdayaan Kerja Profesional Sebagai Mediasi Dukungan Organisasi Dan Pertukaran Pemimpin-Anggota (IMX) Terhadap Komitmen Organisasional”. *Jurnal Ekonomi dan Keuangan*, Vol. 16, No.2.
- Suifan, T. S., Abdallah, A. B., & Diab, H. (2016). The influence of work life balance on turnover intention in private hospitals: The mediating role of work life conflict. *European Journal of Business and Management*.
- Suifan, T. S., Diab, H., & Abdallah, A. B. (2017). Does organizational justice affect turnover-intention in a developing country? The mediating role of job satisfaction and organizational commitment. *Journal of Management*

Development. <https://doi.org/10.1108/jmd-02-2017-0048>

Suliyanto. (2006). *Metode Riset Bisnis*. Yogyakarta: Andi.

Suwarno, Wiji (2007). *Dasar-dasar Ilmu Perpustakaan*. Jogjakarta: AR- Ruzz Media

Tnay, E., Othman, A. E. A., Siong, H. C., & Lim, S. L. O. (2013). The Influences of Job Satisfaction and Organizational Commitment on Turnover Intention. *Procedia - Social and Behavioral Sciences*. <https://doi.org/10.1016/j.sbspro.2013.10.223>

V, V. S. C., & Meenakshi, M. S. P. (2013). “ Quality of Work Life – The Need of the Hour .” *International Journal of Humanities and Social Sceinces Invention*.

Vandenberg, R. J., & Nelson, J. B. (1999). Disaggregating the motives underlying turnover intentions: When do intentions predict turnover behavior? *Human Relations*. <https://doi.org/10.1177/001872679905201005>

Wayne, S. J., Shore, L. M., Bommer, W. H., & Tetrick, L. E. (2002). The role of fair treatment and rewards in perceptions of organizational support and leader-member exchange. *Journal of Applied Psychology*. <https://doi.org/10.1037/0021-9010.87.3.590>

Widodo, R. (2010). Analisis Pengaruh Keamanan Kerja Dan Komitmen Organisasional Terhadap Turnover Intention Serta Dampaknya Pada Kinerja Karyawan Outsourcing. *Program Pasca Sarjana Magister Manajemen UNIVERSITAS DIPONEGORO*.

Wong, Y. W., & Wong, Y. T. (2017). The effects of perceived organisational support and affective commitment on turnover intention: A test of two competing models. *Journal of Chinese Human Resource Management*. <https://doi.org/10.1108/JCHRM-01-2017-0001>