

## DAFTAR PUSTAKA

- Adkins, C.L., & Premeaux, S.F. (2012). Spending time: the impact of hours worked on work–family conflict. *Journal of Vocational Behavior*, 80(2), 380-389
- Ahmad, R., & Islam, T. (2019). Does work and family imbalance impact the satisfaction of police force employees ? A “net or a web” model. *Policing: An International Journal*.
- Ahmad, R., Islam, T., & Saleem, S. (2019). How commitment and satisfaction explain leave intention in police force? *Policing: An International Journal of Police Strategies & Management*, 42(2), 195-208.
- Choi, S.B., Cundiff, N., Kim, K., & Akhatib, S.N. (2018). The effect of work–family conflict and job insecurity on innovative behaviour of Korean workers: the mediating role of organizational commitment and job satisfaction. *International Journal of Innovation Management*, 22(1), 1-29.
- Donavan, D.T., Brown, T.J., & Mowen, J.C. (2004). Internal benefits of service-worker customer orientation: job satisfaction, commitment, and organizational citizenship behaviors. *Journal of Marketing*, 68(1), 128-146.
- Frone, M. R., Russell, M., & Cooper, M. L. (1992). Antecedents and Outcomes of Work-Family Conflict: Testing a Model of the Work-Family Interface. *Journal of Applied Psychology*, 77(1), 65–78.
- García, G. A., Gonzales-miranda, D. R., Gallo, O., & Roman-calderon, J. P. (2018). Employee involvement and job satisfaction: a tale of the millennial generation. *Employee Relations*. <https://doi.org/10.1108/ER-04-2018-0100>
- Ghozali, I. (2008). *Structural Equation Modeling*. Semarang: Badan Penerbit Universitas Diponegoro.
- Harley, B., Ramsey, H. & Scholarios, D. (2000). Employee direct participation in Britain and Australia: evidence from AWIRS95 and WERS98. *Asia Pacific Journal of Human Resources*, 38(2), 42-54.
- Herzberg, F., Mausnes, B., Peterson, R.O., & Capwell, D.F. (1957). Job attitudes. *Review of research and opinion*.
- Hobfoll, S.E. (1989). Conservation of resources: a new attempt at conceptualizing stress. *American Psychologist*, 44(3), 513-524
- Islam, T., Ahmad, R., Ahmed, I., & Ahmer, Z. (2019). Police work-family nexus, work engagement and turnover intention: Moderating role of person-job-fit.

*Policing: An International Journal.*

- Ismail, H. N., Karkoulian, S., & Kertechian, S. K. (2019). Which personal values matter most? Job performance and job satisfaction across job categories. *International Journal of Organizational Analysis*.
- Ismail, H.N., & Gali, N. (2017). Relationships among performance appraisal satisfaction, work–family conflict and job stress. *Journal of Management and Organization*, 23(3), 356-372.
- Kalliath, P., & Kalliath, T. (2013). Work–family conflict and its impact on job satisfaction of social workers. *British Journal of Social Work*, 45(1), 1-19.
- Karatepe, O., & Karadas, G. (2016). Service employees' fit, work-family conflict, and work engagement. *Journal of Service Marketing*, 30(5).
- Karatepe, O.M., & Karadas, G. (2016). Service employees' fit, work-family conflict, and work engagement. *Journal of Services Marketing*, 30(5), 554-566.
- Li, C., & Hung, C. (2010). An examination of the mediating role of person-job fit in relations between information literacy and work outcomes. *Journal of Workplace Learning*, 22(5), 306–318.
- Li, J.C.M., Cheung, J.C.K., & Sun, I.Y. (2018). The impact of job and family factors on work stress and engagement among Hong Kong police officers. *Policing: An International Journal (in press)*, available at:
- Liao, E. Y., Lau, V. P., Hui, R. T., & Kong, K. H. (2019). A resource-based perspective on work-family conflict: meta-analytical findings. *Career Development International*.
- Masuda, A.D., Poelmans, S.A., Allen, T.D., Spector, P.E., Lapierre, L.M., Cooper, C.L. & Moreno-Velazquez, I. (2012). Flexible work arrangements availability and their relationship with work-to-family conflict, job satisfaction, and turnover intentions: a comparison of three country clusters. *Applied Psychology*, 61(1), 1-29.
- Michel, J., Michelson, J., Pichler, S., & Cullen, K. (2010). Clarifying relationships among work and family social support, stressors, and work–family conflict. *Journal of Vocational Behavior*, 76(1), 91-104.
- Minh, K. S., Zailani, S., Iranmanesh, M., & Heidari, S. (2018). Do lean manufacturing practices have negative impact on job satisfaction? *International Journal of Lean Six Sigma*.
- Netemeyer, R. G., Boles, J. S., & McMurrian, R. (1996). Development and Validation of Work-Family Conflict and Family-Work Conflict Scales.

*Journal of Applied Psychology*, 81(4), 400–410.

- Pacheco, G. & Webber, D. (2016). Job satisfaction: how crucial is participative decision making? *Personnel Review*, 45(1), 183-200.
- Pluut, H., Ilies, R., Curşeu, P.L. & Liu, Y. (2018). Social support at work and at home: dual-buffering effects in the work-family conflict process. *Organizational Behavior & Human Decision Processes*, 146, 1-13.
- Prajogo, W. (2016). Testing the mediating effect of emotional exhaustion and life satisfaction in the influence of work family conflict to performance. *Advances in Management and Applied Economics*, 6(6), 49-62.
- Prastowo, A. (2011). *Memahami metode-metode penelitian*. Yogyakarta: Ar-Ruzz Media.
- Raza, H., Eeden-moorefield, B. Van, Grzywacz, J. G., Linver, M. R., & Lee, S. (2018). A longitudinal examination of work family conflict among working mothers in the United States. *The Work-Family Interface: Spillover, Complications, and Challenges*, 13, 107–129.
- Reimann, M., Marx, C. K., & Diewald, M. (2019). Work-to-family and family-to-work conflicts among employed single parents in Germany. *Equality, Diversity and Inclusion: An International Journal*.
- Sawalha, N., Kathawala, Y., & Magableh, I. (2018). Educator organizational citizenship behavior and job satisfaction moderation in the GCC expatriate-dominated market. *International Journal of Organizational Analysis*.
- Scott, K., Bishop, J. & Chen, X. (2003). An examination of the relationship of employee involvement with job satisfaction, employee cooperation, and intention to quit in US invested enterprise in China. *The International Journal of Organizational Analysis*, 11(1), 3-19.
- Shaffer, M.A., Harrison, D.A., Gilley, K.M., & Luk, D.M. (2001). Struggling for balance amid turbulence on international assignments: work-family conflict, support and commitment. *Journal of Management*, 27(1), 99-121.
- Sugiyono. (2013). *Metode Penelitian Kuantitatif, Kualitatif dan R&D*. Bandung: Alfabeta.
- Zhou, Y., Zhao, W., & Fan, X. (2019). Going on or going home? The impact of new venture creation progress on work-to-family conflict: A mediated moderation model. *Management Decision*.