

## Abstrak

Tujuan penelitian ini adalah untuk menguji pengembangan model *Islamic ethics bonding proficiency* berbasis koordinasi lintas fungsi untuk meningkatkan kinerja bisnis. Reponden penelitian ini adalah pemilik atau pimpinan usaha kecil dan menengah (UKM) *fashion* di Propinsi Jawa Tengah, sebanyak 322 responden. Analisis data menggunakan *Structural Equation Model (SEM)* dengan AMOS software versi 23. Hasil penelitian menunjukkan koordinasi lintas fungsi (*level involvement, information quality, harmony relationship*) berpengaruh signifikan terhadap *Islamic ethics bonding proficiency*. Selanjutnya *information quality* dan *harmony relationship* berpengaruh signifikan pada *relationship quality*, sedangkan *level involvement* tidak berpengaruh signifikan terhadap *relationship quality*. *Islamic ethics bonding proficiency* berpengaruh signifikan terhadap *relationship quality* maupun kinerja bisnis, serta *relationship quality* juga berpengaruh signifikan terhadap kinerja bisnis.

Kata kunci : Koordinasi lintas fungsi, *Islamic ethics bonding proficiency*, *relationship quality*, kinerja bisnis

## **Abstract**

This study aims to examine the development of an Islamic ethics bonding proficiency model based on inter-functional coordination to improve business performance. The respondents consist of 322 owners or leaders of Small and Medium Enterprises (SMEs) in the fashion sector in Central Java, Indonesia. The Structural Equation Model (SEM) with AMOS software version 23 was used as data analysis techniques. This study found that inter-functional coordination (involvement level, information quality, harmonious relationship) has a significant effect on Islamic ethics bonding proficiency. Furthermore, information quality and harmonious relationships have a significant effect on relationship quality, while the level involvement has no significant effect on relationship quality. Islamic ethics bonding proficiency has a significant effect on relationship quality and business performance, and relationship quality also has a significant effect on business performance.

**Keywords:** Cross-functional coordination, Islamic ethics bonding proficiency, Relationship quality, Business performance