

ABSTRACT

The utilization rate is the use of dental and oral health which can be calculated using the number of National Healthcare Security (BPJS) patients per month compared to the number of BPJS participants multiplied by 100%

This study was an observational study used cross sectiona design and nominal data scale that produced quantitative data which was carried out by analysing the Pcare data started from March-August 2019 in eight primary clinics of Jepara City and District. Before conducted the study, Ethics Review No.098 / b.1-KEPK / SA-FKG / VII / 2019 was done.

The results of the utilization rate study based on the visit rates, Armina Pratama Clinic was 1.585%, Multisari II Pratama Clinic was 0.665%, Sentra Husada Pratama Clinic was 0.68%, Jepara General Pratama Clinic was 2.329%, Yasmin Medika Pratama Clinic was 2.173%, Hanis Pratama Clinic was 0.752%, Az-Zahra pratama clinic 2.945%, and Armina Denta pratama clinic was 1.885%.

In conclusion, the utilization rate based on pratama clinic visits in the city and the regency of Jepara was still in the low to the ideal category. Meanwhile, the utilization rate based on the referral numbers of pratama clinic in the city and the regency of Jepara was far from the standard value.

Keywords: *Utilization rate, pratama clinic, JKN*

ABSTRAK

Utilization rate merupakan pemanfaatan kesehatan gigi dan mulut yang dapat di hitung dengan jumlah kunjungan pasien BPJS perbulah dibandingkan jumlah peserta BPJS dikalikan 100%.

Jenis penelitian observasi deskriptif dengan rancangan penelitian *cross sectiona* dan menggunakan skala data nominal yang menghasilkan data kuantitatif yang dilakukan dengan cara telaah data *Pcare* mulai dari bulan Maret-Agustus 2019 di delapan klinik pratama Kota dan Kabupaten Jepara. Sebelum melakukan penelitin telah dilakukan Kaji Etik No.098/b.1-KEPK/SA-FKG/VII/2019.

Hasil penelitian *utilization rate* berdasarkan angka kunjungan untuk klinik pratama Armina 1,585%, klinik pratama Multisari II 0,665%, klinik pratama Sentra Husada 0,68%, klinik pratama Umum Jepara 2,329%, klinik pratama Yasmin Medika 2,173%, klinik pratama Hanis 0,752% , klinik pratama Az-Zahra 2,945%, dan klinik pratama Armina Denta 1,885%.

Kesimpulan *Utilization rate* berdasarkan kunjungan klinik patama Kota dan Kabupaten Jepara masih dalam kategori rendah dan ideal. Dan untuk *utilization rate* berdasarkan angka rujukan klinik pratama kota dan kabupaten jepara masih jauh dari nilai standar.

Kata kunci : *Utilization rate*,klinik pratama,JKN