

DAFTAR PUSTAKA

- Ahmad, A. (2018). The relationship among job characteristics organizational commitment and employee turnover intentions A reciprocation perspective. <http://doi.org/10.1108/JWAM-09-2017-0027>
- Andrews, M. C., Carolina, N., Kacmar, K. M., & Kacmar, C. (2014). The mediational effect of regulatory focus on the relationships between mindfulness and job satisfaction and turnover intentions, 494–507. <http://doi.org/10.1108/CDI-02-2014-0018>
- Anyango, C., Ojera, P., & Ochieng, I. (2015). Employee Characteristics and Job Satisfaction, 4(6), 2607–2610.
- Boa, F., Devry, V., Machado, C., Ramalho, D., Paula, S. L. De, Maria, L., & Oliveira, B. De. (2018). Organizational commitment , job satisfaction and their possible influences on intent to turnover. <http://doi.org/10.1108/REGE-12-2017-008>
- Chen, H., & Wang, C. (2018). Incivility , satisfaction and turnover intention of tourist hotel chefs Moderating effects of emotional intelligence, (1999). <http://doi.org/10.1108/IJCHM-02-2018-0164>
- Dole, C., Schroeder, R. G., Carolina, N., & Carolina, N. (1997). The impact of various factors on the personality , job satisfaction and turnover intentions of professional accountants.
- Ferreira, A. I., Martinez, L. F., & Rodrigues, R. I. (2016). Mediation of job embeddedness and satisfaction in the relationship between task characteristics and turnover A multilevel study in Portuguese hotels, 29(1), 248–267. <http://doi.org/10.1108/IJCHM-03-2015-0126>
- Franěk, M., & Večeřa, J. (2015). Personal Characteristics and Job Satisfaction Personal Characteristics, (July).
- Ghosh, P., Rai, A., & Chauhan, R. (2015). Exploring the moderating role of context satisfaction between job characteristics and turnover intention of employees of Indian public sector banks, 34(8), 1019–1030. <http://doi.org/10.1108/JMD-10-2014-0138>
- Hal, İ., & Turan, A. (2017). Effects of Individual Characteristics and Work Related Factors on the Turnover Intention of Accounting Professionals, 7(1), 236–244. <http://doi.org/10.6007/IJARAFMS/v7-i1/2648>

- Hsu, Y. R. (2011). Work-family conflict and job satisfaction in stressful working environments support and internal locus of control, *32*(2), 233–248. <http://doi.org/10.1108/01437721111130224>
- Kaur, G. (n.d.). Perception of bank employees ' towards working environment of selected Indian universal banks. <http://doi.org/10.1108/IJBM-10-2013-0117>
- Lu, L., Cheng, A., Lu, C., & Neale, N. R. (2015). Work engagement , job satisfaction , and turnover intentions, *28*(4), 737–761. <http://doi.org/10.1108/IJCHM-07-2014-0360>
- Park, J. S., & Kim, T. H. (2006). Do types of organizational culture matter in nurse job satisfaction and turnover intention? <http://doi.org/10.1108/17511870910928001>
- Pawirosumarto, S., & Sarjana, P. K. (2017). The effect of work environment , leadership style , and organizational culture towards job satisfaction and its implication towards employee performance in Parador Hotels and Resorts , Indonesia, *59*(6), 1337–1358. <http://doi.org/10.1108/IJLMA-10-2016-0085>
- Pujiwati, A., & Susanty, E. (2009). The Influence of Individual Characteristics and Work Motivation of Employee Performance, 46–52.
- Rawwas, M. Y. A. (2018). Perception of politics and job outcomes : moderating role of Islamic work ethic. <http://doi.org/10.1108/PR-03-2016-0068>
- Scott, D., Bishop, J. W., & Chen, X. (2003). An Examination of The Relationship of Employee Involvement With Job Satisfaction , Employee Cooperation , and Intention To Quit in U. S . Invested Enterprises in China, *11*(1), 3–19.
- Service, C. (2017). Influence of Individual Characteristics , Organizational Support System and Learning Organizational Practices in Post-program Transfer of Training : A Study on Management Development Programs of Bangladesh, *7*(3), 23–48. <http://doi.org/10.5296/ijhrs.v7i3.11404>
- Thomas, A., Buboltz, W. C., & Winkelspecht, C. S. (2006). Job Characteristics and Personality as Predictors of Job Satisfaction.