REKONSTRUKSI PELAYANAN PERIZINAN BERBASIS KEADILAN

(Studi Pada Dinas Penanaman Modal dan Pelayanan Perizinan Terpadu Satu Pintu Kabupaten Kuningan)

ABSTRAK

Dalam penelitian ini diarahkan untuk meneliti rekonstruksi pelayanan perizinan yang berbasis keadilan, yang mengarah kepada sebuah penyelenggaraan pelayanan publik yang profesional dengan sistem dan prosedur yang baku, efektif dan efisien. Pelayanan terpadu satu pintu proses pengelolaannya dimulai dari tahap permohonan haruslah di satu tempat. Tujuan pokok yang ingin diperoleh adalah untuk memberikan akses yang lebih luas kepada masyarakat untuk memperoleh layanan publik secara transparan baik dari sisi waktu, biaya,

RECONSTRUCTION OF LICENSING SERVICES BASED ON JUSTICE

(Study On Investment Department and Integrated Licensing Service of One Door Kuningan Regency)

ABSTRACT

In this research is directed to examine the reconstruction of licensing services based on justice, which leads to a professional public service provision with standardized systems and procedures, effective and efficient. One-stop integrated service management process starting from the stage of application must be in one place. The main objective to be gained is to provide wider access to the public to obtain public services in a transparent manner in terms of time, cost, requirements and procedures to be taken.

The purpose of this study are (1) To analyze the factors of licensing services at the One Stop Service Integrated Service and One Stop Service in Kuningan Regency. (2) To analyze what weaknesses arise in the practice of licensing service at One Stop Counseling Department and One Stop Service in Kuningan Regency. (3) To formulate the reconstruction of licensing services at the One Stop Service Integrated Service Office in Kuningan District which is based on the value of justice.

The method of approach used in this paper is the method of empirical law research.

The results of this study are (1) The implementation of public services must have service standards and published as a guarantee of certainty for the recipient of service. Service standards include: Service procedure, Time of completion, Service fee, Service product, Facilities and infrastructure, Competence of service provider officer. (2) Implementation of licensing service still holds the problem in licensing arrangement, society is faced with classical problem which makes real weakness for government. The weaknesses in the implementation of licensing services are commonly occur, among others, not maximizing the implementation of time standardization, the absence of transparency and standardization of operational costs of technical studies (recommendations) from SKPD, online licensing service procedures have not been integrated maxima. (3) In the aspect of fair service of licensing, the state should be present to protect the public from oppression by the government, whether communitarian or individual. The state must be something of supremely valuable good, so that the services provided will have a universal human good. More than that in carrying out the public service should be based on the law (rule of law), not the person (rule of man).

Keywords: Reconstruction, Permission, Justice Based