

## DAFTAR PUSTAKA

- Babita, Gupta; Lakshmi S.Iyer; Jay E. Aronson, (2000) Knowledge management: practices and challenges, *Industrial Management & Data Systems*, Vol. 100 Issue: 1, pp.17-21.
- Beatlle, A. W. (2009). Proceedings of the WebSci'09: Society On-Line. Is web-based interaction reshaping the organizational dynamisc of public administration?: A comparativeempirical study on e-Government.
- Fachrunnisa, O; Arizqi, 2017, Empowering Leadership, Quality of People dan Quality of Work Methods dalam Mendorong Kesiapan Individu untuk Berubah, *Jurnal Ilmiah Manajemen*.
- Ferrari, A. (2012). *Digital Competence in practice: An analysis of frameworks*. Sevilla: JRC IPTS.(DOI: 10.2791/82116).
- Firdaus Masyhur, 2017, Penelitian *e-Government* di Indonesia: Studi Literatur Sistematis dari Perspektif Dimensi Pemeringkatan *e-Government* Indonesia (PeGI), Balai Besar Pengkajian dan Pengembangan Komunikasi dan Informatika Makassar.
- Ghozali, I. (2008). *Structural Equation Modelling, Metode Alternatif dengan Partial Least Square (PLS)*: BP Undip Semarang.
- Ghozali, Imam. (2006). *Structural equation modelling Partial Least Square*. Semarang: Badan Penerbit Universitas Diponegoro.
- Ghozali, Imam. 2005. *Aplikasi Analisis Multivariate dengan Program SPSS*. Semarang: Badan Penerbit Universitas Diponegoro.
- Hanpachern, C., Morgan, G. A., & Griego, O.V. (1998). An Extension of the theory of margin: A framework for assessing readiness for change. *Human Resource Development Quarterly*, 9(4), 339-350.
- Holt, D.T., Armenakis, A.A., Field, H.S., & Harris, S.G. (2007). Readiness for organizational change: The systematic development of a scale. *Journal of Applied Behavioral Science*, 43(2), 232-255.
- Indrajit, Richardus E.. 2002. *Electronic Government*. Yogyakarta : Andi offset.
- Karis, Widyatmoko; Tyas Catur, Pramudi Y. (2011): Model Penggunaan Teknologi Informasi Dan Kinerja Pegawai Kelurahan Menuju Terwujudnya E-Government. In *Semantik* Vol 1, No 1 (2011): Prosiding Semantik 2011.

- Khan, G. F., Moon, J., Rhee, C., & Rho, J. J. (2010). E-government Skills Identification and Development : Toward a Staged-Based User-Centric Approach for Developing Countries \*, 20(1), 1–31.
- Madsen, S. R., Miller, D., & John C. R. (2005). Readiness for organizational change: Do organizational commitment and social relationships in the workplace make a difference?, *Human Resource Development Quarterly*, 16(2), 213-233.
- Nograšek, J. (2009) Business Systems Research : Change Management as a Critical Success Factor in e-Government Implementation.
- Nurhakim, Mochamad Ridwan Satya. 2014. *Implementasi e-Government dalam Mewujudkan Transparansi dan Akuntabilitas Sistem Pemerintahan Modern. Jurnal Ilmu Administrasi.*
- Saputro, Pujo Hari; Budiyanto, Djoko; Santoso, Joko (2015): Model Delone and Mclean Untuk Mengukur Kesuksesan E-Government Kota Pekalongan. In *Universitas Negeri Semarang* Vol 2, No 1 (2015).
- Sosiawan, Edwi Arief, 2008, *Tantangan dan Hambatan dalam Implementasi E-Government di Indonesia*, Jurnal Ilmu Komunikasi, UPNVY
- Sugiyono, 2010, *Metode Penelitian Kuantitatif Kualitatif & RND*, Alfabeta, Bandung.
- Syam Fazli BZ.1999. “ Dampak Kompleksitas Teknologi informasi bagi strategi dan kelangsungan usaha”, *Jurnal Akuntansi dan Auditing (JAAI)* Vol.3 no.1, FE. UII Yogyakarta.
- Trisnawati Rina.1998. “ Pertimbangan perilaku dan faktor penentu keberhasilan pengembang sistem informasi ” *Jurnal kajian bisnis* , edisi September, Yogyakarta.
- Van Dijk, J.A.G.M. & Van Deursen, A.J.A.M. (2014). *Digital skills, unlocking the information society*. New York: Palgrave Macmillan.