

## ABSTRAK

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### **HUBUNGAN KECERDASAN EMOSIONAL PERAWAT DENGAN PERILAKU CARING PERAWAT DI RSI SULTAN AGUNG SEMARANG**

65 halaman + 13 tabel + 2 gambar + 16 lampiran + xvi

**Latar Belakang:** Perilaku *caring* adalah esensi dari keperawatan dan merupakan fokus serta sentral dari praktik keperawatan, *caring* adalah mendengarkan, menolong, menunjukkan rasa hormat, dan meningkatkan kepedulian kepada klien. Salah satu faktor yang mempengaruhi perilaku *caring* adalah kecerdasan emosional. Kecerdasan emosional merupakan suatu kemampuan mengenali emosi diri, kemampuan memotivasi diri, kemampuan mengenali emosi orang lain, serta mampu memberikan alasan dan penyelesaian dengan membina hubungan sosial. Tujuan penelitian ini untuk mengetahui hubungan kecerdasan emosional dengan perilaku *caring* perawat ruang rawat inap di RSI Sultan Agung Semarang.

**Metode:** Penelitian ini menggunakan metode kuantitatif dengan pendekatan *cross sectional*. Pengumpulan data dilakukan dengan kuesioner dan observasi, jumlah responden 99 perawat dengan teknik *proportional random sampling*. Data yang diperoleh diolah menggunakan uji *Spearman* yang telah dilakukan uji normalitas menggunakan *Kolmogorov-Smirnov Test*.

**Hasil:** Berdasarkan analisa diperoleh dari 99 responden penelitian, sebagian besar memiliki karakteristik umur 26-30 tahun dengan presentase 71,7%, responden dengan jenis kelamin perempuan 65,7%, responden pendidikan D3 64,6%, responden dengan masa kerja 1-5 tahun 55,6%. Kecerdasan emosional perawat dengan jumlah 63,6% perilaku *caring* perawat sebanyak 79,8%. Pada kecerdasan emosional dengan perilaku *caring* perawat terdapat 55,56% cukup baik dan 12,12% baik.

**Simpulan:** Terdapat hubungan kecerdasan emosional perawat dengan perilaku *caring* perawat di RSI Sultan Agung Semarang dengan nilai  $p$ -value 0,036 ( $p$ -value <0,05) dan keeratan hubungan yaitu lemah (0,211) serta arah hubungannya positif.

**Kata Kunci:** Kecerdasan emosional perawat, perilaku *caring* perawat.

**Daftar Pustaka:** 42 (2004-2017)

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## ABSTRACT

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### **RELATIONSHIP OF NURSING EMOTIONAL INTELLIGENCE WITH CARING CARE BEHAVIOR IN SULTAN AGUNG RSI SEMARANG**

65 pages + 13 tables + 2 figure + 16 appendices + xvi

**Background:** Caring behavior is the essence of nursing and is the central and central focus of nursing practice, caring is listening, helping, showing respect, and increasing concern for clients. One of the factors that influence caring behavior is emotional intelligence. Emotional intelligence is an ability to recognize self emotions, the ability to motivate themselves, the ability to recognize the emotions of others, and be able to provide reasons and solutions to fostering social relations. The purpose of this study was to determine the relationship between emotional intelligence and nurses' inpatient caring behavior at RSI Sultan Agung Semarang.

**Methods:** This study uses a quantitative method with a cross sectional approach. Data collection was done by questionnaire and observation, the number of respondents was 99 nurses with proportional random sampling technique. The data obtained were processed using the Spearman test which had been tested for normality using the Kolmogorov-Smirnov Test.

**Results:** Based on the analysis obtained from 99 study respondents, most had the characteristics of the age of 26-30 years with a percentage of 71.7%, respondents with female sex 65.7%, D3 education respondents 64.6%, respondents with tenure 1- 5 years 55.6%. Emotional intelligence with a total of 63.6% nurses caring behavior as much as 79.8%. On emotional intelligence with nurses caring behavior there were 55.56% good enough and 12.12% good.

**Conclusion:** There is a correlation between nurses' emotional intelligence and nurses' caring behavior at Sultan Agung Hospital in Semarang with a p-value of 0.036 (p-value <0.05) and relationship closeness which is weak (0.211) and the direction of the relationship is positive.

**Keywords:** Nurse emotional intelligence, nurse caring behavior.

**Bibliography:** 42 (2004-2017)