

## ABSTRAK

Tesis dengan judul “Efektivitas Penyelidikan Tindak Pidana Melalui Gelar Pengaduan Kasus Di Wilayah Hukum Polda Jawa Tengah” latar belakang dari penulisan tesis ini adalah 1)Alasan apa diterbitkan PERDIR Reserse Kriminal Umum Kepolisian Daerah Jawa Tengah Nomor 2 Tahun 2015 tentang Gelar Pengaduan Kasus? 2)Bagaimana tata cara Penyelidikan Tindak Pidana Melalui Gelar Pengaduan Kasus Di Wilayah Hukum Polda Jawa Tengah berdasarkan PERDIR Reserse Kriminal Umum Kepolisian Daerah Jawa Tengah Nomor 2 Tahun 2015 tentang Gelar Pengaduan Kasus ? 3)Apakah manfaat efektivitas Penyelidikan Tindak Pidana Melalui Gelar Pengaduan Kasus Di Wilayah Hukum Polda Jawa Tengah berdasarkan PERDIR Reserse Kriminal Umum Kepolisian Daerah Jawa Tengah Nomor 2 Tahun 2015 tentang Gelar Pengaduan Kasus?

Metode penelitian yang digunakan dalam penelitian ini menggunakan penelitian yuridis empiris yaitu jenis penelitian hukum sosiologis dan dapat disebut pula dengan penelitian lapangan, yaitu mengkaji ketentuan hukum yang berlaku serta apa yang terjadi dalam kenyataannya di masyarakat. Dalam penelitian ini, hukum dikonsepsikan sebagai suatu gejala empiris yang dapat diamati di dalam kehidupan nyata.

Hasil penelitian dengan menggunakan metode yuridis sosiologis ini menyimpulkan bahwa: 1) Alasan diterbitkannya Perdir Reserse Kriminal Umum Kepolisian Daerah Jawa Tengah Nomor 2 Tahun 2015 tentang Gelar Pengaduan Kasus karena dalam data pengaduan masyarakat menunjukkan banyaknya laporan pengaduan masyarakat yang perlu ditangani Polda Jateng. 2) Tata cara penyelidikan tindak pidana melalui Gelar Pengaduan Kasus di Wilayah Hukum Polda Jawa Tengah dalam prosedural penerimaan surat pengaduan masyarakat yang ada di tingkat Polda Jateng dijelaskan secara rinci dalam Pasal 4 Perdir Reserse Kriminal Umum Kepolisian Daerah Jawa Tengah Nomor 2 Tahun 2015 tentang Gelar Pengaduan Kasus sebagai berikut: a) Surat pengaduan diserahkan oleh pengadu/kuasa hukumnya atau dikirim melalui jasa pihak ketiga. b) Bagwassidik selanjutnya membuat Rencana Gelar pengaduan kasus; c)hasil gelar pengaduan kasus/rekomendasi selanjutnya dilaporkan kepada Dirreskrim dengan tembusan ke Bagbinops oleh Bagwassidik melalui Nota Dinas. 3)Manfaat Efektivitas Penyelidikan Tindak Pidana Melalui Gelar Pengaduan Kasus Di Wilayah Hukum Polda Jawa Tengah Berdasarkan Perdir Reserse Kriminal Umum Kepolisian Daerah Jawa Tengah Nomor 2 Tahun 2015 Setidaknya ada sepuluh sendi pelayanan yang harus dilaksanakan oleh instansi atau satuan kerja dalam suatu departemen:a)Kesederhanaan ; b)Kejelasan ; c)Kepastian ; d)Akurasi e)Keamanan Proses; f) Tanggung Jawab Pimpinan penyelenggara pelayanan g)Kelengkapan Sarana dan Prasarana Tersedianya, h)Kemudahan Akses Tempat dan Lokasi i)Kedisiplinan, Kesopanan, dan Keramahan Pemberi pelayanan j) Kenyamanan Lingkungan pelayanan harus tertib, teratur,

**Kata Kunci: Hukum Pidana, Polisi, Penyelidikan Efektif, Gelar Pengaduan Kasus**

## ABSTRACT

The thesis with the title "Effectiveness of Criminal Investigation through Complaints of Cases in the Legal Area of Central Java Regional Police" The background of writing this thesis is 1) What reasons was issued by PERDIR General Criminal Investigation of Central Java Regional Police Number 2 of 2015 concerning Case Complaints? 2) What is the procedure for the Investigation of Crimes Through the Complaint of a Case in the Legal Area of the Central Java Regional Police based on PERDIR General Criminal Investigation of the Central Java Regional Police Number 2 of 2015 concerning a Case Complaint? 3) What are the benefits of the effectiveness of the Criminal Investigation Through the Complaint of a Case in the Legal Area of the Central Java Regional Police based on PERDIR General Criminal Investigation of Central Java Regional Police Number 2 of 2015 concerning the Case Complaint?

The research method used in this study uses empirical juridical research, namely the type of sociological legal research and can also be referred to as field research, which examines the applicable legal provisions and what happens in reality in society. In this study, the law is conceptualized as an empirical phenomenon that can be observed in real life.

The results of this study using the sociological juridical method concluded that: 1) The reason for the issuance of the Central Java Regional Police General Criminal Investigation Bureau Number 2 of 2015 concerning Case Complaint Holdings because in the public complaint data shows the number of public complaint reports that need to be handled by the Central Java Regional Police. 2) The procedure for investigating criminal acts through a Case Complaint in the Central Java Regional Police in the procedural acceptance of a public complaint letter at the Central Java Regional Police level is explained in detail in Article 4 of the Central Java Regional Police Criminal Investigation Number 2 of 2015 concerning Complaints The cases are as follows: a) The complaint letter is submitted by the complainant / legal counsel or sent through a third party service. b) Bagwassidik then makes a Plan to Hold a Case Complaint; c) the results of the title of the complaint on the case / recommendation are then reported to Dirreskrim with a copy to Bagbinops by Bagwassidik through the Official Note. 3) Benefits of the Effectiveness of Criminal Investigation Through Complaints of Cases in the Central Java Regional Police Region Based on the Perdir of the General Criminal Investigation of Central Java Regional Police Number 2 of 2015 There are at least ten joint services that must be carried out by agencies or work units in a department: a) Simplicity ; b) Clarity; c) Certainty; d) Accuracy e) Process Security; f) Responsibilities of Service Provider Leaders g) Completeness of Facilities and Infrastructure Availability, h) Ease of Access Place and Location i) Discipline, Decency, and Friendliness of Service Providers j) Convenience The service environment must be orderly, orderly,

**Keywords: Effectiveness of Investigation, Crime, Hold Case Complaints**